

Activities in Africa



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1 Company Profile & Self-introduction





Self-introduction

1978



	Africa Team, Automotive Division
1984-88	Representative, Nairobi Office
1993-97	Chief Representative, Abidjan Office
2000-06	President, Toyota Tsusho Africa Pty Ltd. (in Johannesburg)
2006	Executive Officer

Chief Regional Officer for Africa

Joined Toyota Tsusho Corporation

2012 Managing Director,

Chief Division Officer of Automotive Division



2008

Company Profile and Lines of Business



General Trading Company of the Toyota Group

Head Office: Nagoya and Tokyo, Japan

Established: July 1, 1948

Subsidiaries: 128 Domestic

737 Overseas

Sales: JPY 7.743 Trillion (consolidated)

Employees: 48,366

Main stockholders: Toyota Motor Corporation (21.76%) etc.

(FYE March 2014)

Company Profile

Lines of Business



Metals



Global Parts & Logistics



Automotive



Machinery, Energy & Project



Chemicals & Electronics



Food & Agribusiness



GLOBAL 2020

VISION

Consumer Products & Services





2 Activities in Africa Today and Tomorrow



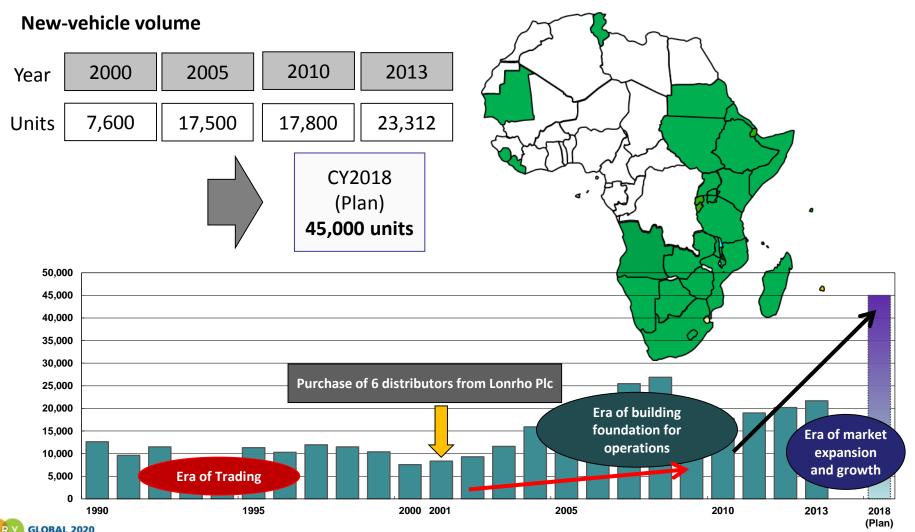


(Before CFAO acquisition)

Vehicle Sales Business in Eastern and Southern Africa



We Market Vehicles in 29 African Nations, Mainly in Eastern and Southern Africa





(Before CFAO acquisition)

Vehicle Production Support Business in South Africa



Structure of Our Production Support Business for 150,000 Vehicles Made Annually at Toyota's Durban Plant



Procurement, procurement logistics



Warehousing & storage (stock management)









Logistics for completed-vehicles

Production plant





Production management

Overview of Toyota Tsusho Africa (Pty) Ltd

• Established: March 1, 2000

Capital: 20 million rand (approx. 240 million yen)

Head offices: Johannesburg, Durban
Representative Office: Luanda, Lusaka
Employees: 347 (as of March 31, 2014)



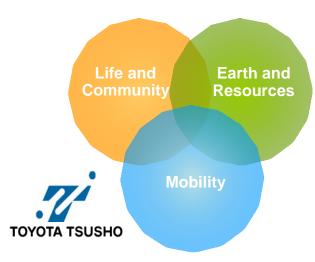
Bringing CFAO into Group and Building Alliance



Toward Becoming Leading Corporate Group in Africa







Operations in:

32 countries

53 of 54 countries

30 countries

Number of employees:

11,500

14,000

2,500

Brands carried (automotive)

Promotion of multi-brand strategy covering more than 20 brands

20+

Wide-ranging operations, including upstream and downstream, centered on brands of the Toyota Group











Value Chain Expansion









Alliance Case 1:

Serving as Gateway to Africa



CFAO's Network + TTC's Partners in Japan and Asia

Attracting Top Japanese and Asian Businesses to Central and Western Africa



Presence in Central and Western Africa

Logistics Platform & Operational Knowhow





Global Corporation with Trust Built on Long-term Relationships







Alliance Case 2:

Pioneering African Operations with French Expertise



CFAO's New-business Capability + TTC's Financing Knowhow

Promoting African Operations Through Collaboration with French Company

Overview:

CFAO has started a joint venture with the Carrefour Group, the world's second largest retailer.

√ 2025 Plan

Countries: 80 stores in 8 Central and

Western African countries

Sales: 1 billion euro

Investment: 500 million euro

Employment: Approx. 10,000 people

TTC can support CFAO with its financing knowhow.



Store No. 1 concept (in Ivory Coast)





Alliance Case 3:

Developing /Locally Producing Products Based on Needs New!

CFAO's Business Assets + TTC's Production & Logistics Knowhow

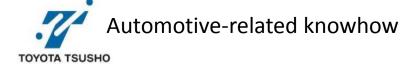
Accelerating African Economic and Production Advancement Via New Production Operations



Long-time producer of consumer goods

CFAO

★ Heineken



Plastic production



- Operations started 45 years ago
- Production in 4 countries, sales in 18
- Manufacture of plastic products, such as Bic ball pens (more than 100 million per year), shaving razors (approx. 100 million per year), etc.

Beer & soft drink production



- Established in 1994
- Joint business with Heineken N.V.
- Beer production and wholesale, soft drink bottling and wholesale





Applying knowhow based on the Toyota Production System acquired as a member of the Toyota Group to wide-ranging production and logistics operations

Achievement of more-efficient production and logistics operations

Also starting local production







Logistics operations (Milk run method)



Metal-recycling operations





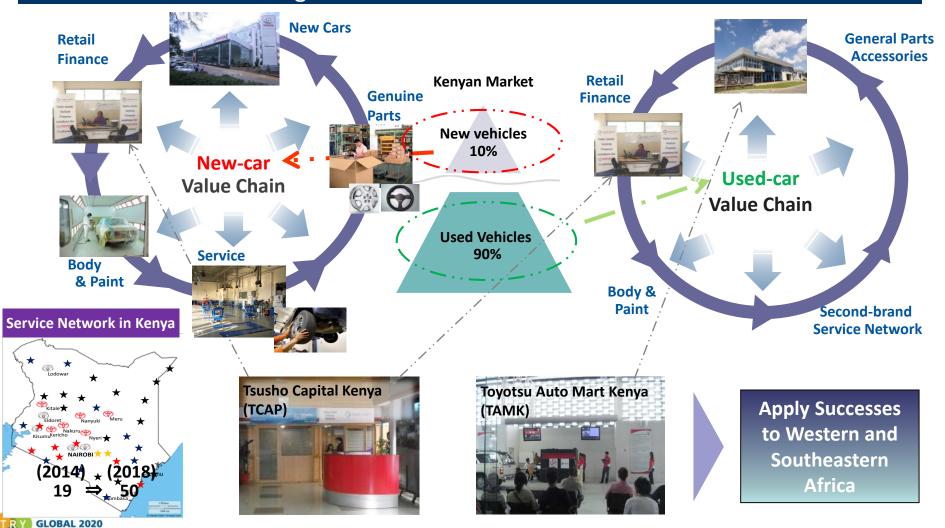
Alliance Case 4:

VISION

Meeting Local Needs with Full Automotive Value Chain <u>Now!</u>



CFAO's Automotive Network + TTC's Automotive Value Chain Creating Used-car sales and aftersales network



Alliance Case 5:

Developing Infrastructure for Energy Resources



CFAO's Local Connections + TTC's Resources & Infrastructure Knowhow

Contributing to Enhancement of Africa's Basic Infrastructure and Economic Foundations

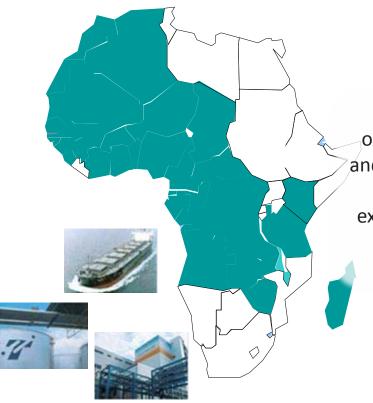


Central and Western Base



Countries with CFAO operations





Applying TTC's
operational experience
and knowhow and CFAO's
local connections to
expand energy-resource
and infrastructure
businesses



Electric power plant (Egypt)



Geothermal power generation (Kenya)



Port-refurbishment operation (Kenya)



Desalination project (Kenya)



Fertilizer project (Kenya)





Alliance Case 6:

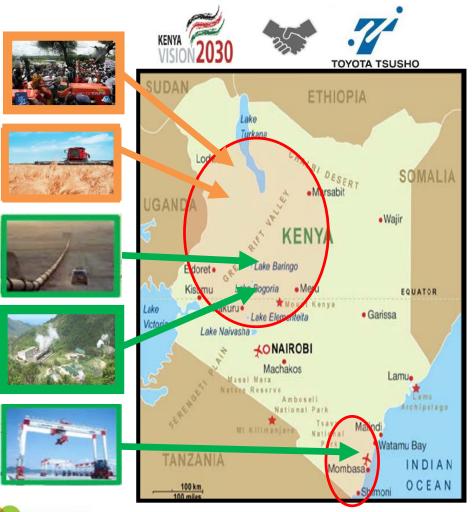
Activities with Regional Economic Communities

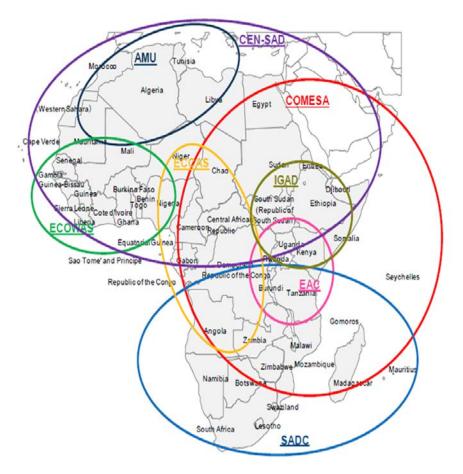


Activities in Eastern African Community Hub Kenya



Spreading Activities to Other Economic Communities









3 Our Everlasting Commitment to Africa





Africa's Expectations of Japan Expressed at TICAD V



What Africa Wants: Shift from Aid to Investment

Basic Policy:

- Promote private trade and give momentum to African growth (in areas of infrastructure, cultivation of human resources, etc.)
- Through Japanese-style support, promote "people security" (in areas of agriculture, education, peace and stability, etc.)
 Over the next 5 years, African growth will be supported by government and private-sector activities worth a maximum of approx. 3.2 trillion yen (USD 32 billion), including approx. 1.4 trillion yen (USD 14 billion) in ODA









TTC Actions for HR Cultivation & Education Support (1)



Employ "Center of Excellence"-based Stratified HR Cultivation Throughout Africa, Including Throughout CFAO's African Operations

Active Promotion of Local Personnel

Appoint Africans to positions of authority at all 8 directly controlled vehicle distributors

Senior Management Global Rotation, MBO (BSC)

Global Advanced Leadership Program

Middle Management

- Regional Rotation, MBO (BSC)
- Leadership Development Program

Staff

- Intra-company Trainee Program
- Skill Training

Build management structure based on Africans and promote local HR cultivation



Africa.

TTC Actions for HR Cultivation & Education Support (2)

Supporting Kenyan and African Society Through Business and Social Contribution

Toyota Kenya Academy



- ✓ Cultivating Automotive-related (motorcycles, cars, trucks) service technicians
- ✓ Cultivating construction, agricultural and industrial machinery technicians (including technicians from other companies)
- ✓ Offering management and leadership development
- ✓ Providing training open to the public through collaboration with JICA and local universities, thus contributing to regional society

Our training center





2nd Step: Establish Similar Facilities in Southern and Western Africa



Innovation Through New Tie-ups



Establishment of Corporate Venture Capital (CVC) — Toyota Tsusho CSV Africa

Aim

Social value (limited-scope CSR)

Strategic CSR

(business activities)



- 1) Job creation
- 2) Greater added value
- 3) Social-issue resolution

Mission

- To establish CVC for strategic CSR
- To contribute to self-reliance, vitalization and sustainable growth

Objective

- <u>R&D functions</u> in new fields (small businesses, new-business fields, etc.)
- <u>CSV</u>: Simultaneous achievement of economic value and social value

Total Facility

USD 15 million (5-year incubation period)



TTC's Emphasis in Africa: Partnership





